

Privacy Policy for Grace & Glow by Samone

Effective Date: 1.1.2025

At Grace & Glow by Samone, your privacy matters to us. This Privacy Policy explains how we collect, use, and safeguard your personal information when you engage with our website. By using our website, you agree to the terms outlined below.

Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Such as your name, email address, phone number, and mailing address when you subscribe to updates, contact us, or register for an account.
 - **Payment Information:** Details necessary for processing payments, including your billing address and payment details (e.g., credit card information).
 - **Account Information:** Details like your username and password if you create an account with us.
 - **Shopping Preferences:** Information related to your purchases, wishlist items, and browsing activity on our website.
 - **Feedback and Reviews:** Comments, ratings, or other content you provide about our products and services.
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How We Use Your Information

Your personal information is used for the following purposes:

1. **Communication:** To respond to your inquiries, send order confirmations, provide updates about your orders, and share information about our products and promotions.
 2. **Marketing:** To send you email newsletters, promotional offers, and updates about new products or events. You can opt-out at any time.
 3. **Order Fulfillment:** To process payments, fulfill orders, and manage shipping and returns.
 4. **Customer Support:** To assist you with any questions, concerns, or issues you encounter.
 5. **Personalization:** To improve your shopping experience by tailoring content, product recommendations, and promotions to your preferences.
 6. **Legal and Compliance:** To comply with applicable laws, resolve disputes, and enforce our terms and conditions.
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Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with:

- **Service Providers:** Trusted third-party vendors who assist with payment processing, order fulfillment, marketing, and website functionality, provided they adhere to strict data protection standards.
 - **Legal Authorities:** When required by law or to protect our legal rights, we may disclose information to regulatory or law enforcement authorities.
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Data Protection

We take appropriate technical and organizational measures to safeguard your personal information, including secure servers, encrypted payment systems, and restricted access to sensitive data.

Your Rights

You have the right to:

- **Access and Update:** Review and update your personal information by logging into your account or contacting us directly.
 - **Opt-Out:** Unsubscribe from our email communications by clicking the "unsubscribe" link in our emails or contacting us.
 - **Request Deletion:** Request that we delete your personal information, subject to legal and business requirements.
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Retention of Information

We retain your information only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites.

Policy Updates

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

Email: graceandglowbysamone@gmail.com

Thank you for trusting Grace & Glow by Samone. We are committed to protecting your privacy and providing a safe and enjoyable shopping experience.